Manufacturing Unique Custom Rhinestone Designs & Apparel™
When you Need It Today, It's On It's Way, We Make It In The USA™

Terms & Conditions

Quotations: We will digitize your artwork and provide you with the layout of the design including a written quote. You will receive a quote in 1-3 days depending on the complexity of the design. All artwork files are proprietary to Dazzling Designs & Apparel Inc.

Artwork Specifications: Artwork may be submitted by fax, email or US mail. Include your company's name, name of contact person, address and phone & fax numbers so we can contact you. To achieve the ultimate effect, artwork may require revisions. Accordingly, any and all such revisions must first be approved in writing (authorized signature of customer) in order to proceed.

Placing an Order: The 1st time a design is ordered, the order MUST be submitted on the Order Form provided by Dazzling Designs. Signature on the Order Form accepts these Terms & Conditions as outlined for the 1st order and all future re-orders of said design and is your approval of the artwork drawn. Please review all artwork carefully as returns on custom designs are not accepted. Re-orders for designs may be placed by phone, fax or email.

Cancellation: All orders are considered firm when placed. If an order is cancelled, 50% will be refunded. 50% of the order total will be retained as payment for "work in progress".

Payment Terms: Following artwork approval/order confirmation, payment in full is required for order processing to begin. VISA/MASTERCARD/AMERICAN EXPRESS/DISCOVER, COD* (money order/Cashiers check) are accepted forms of payment. ***COD orders require a non-refundable 50% deposit, in the form of VISA/MASTERCARD/AMERICAN EXPRESS/DISCOVER/Money Order/Cashiers Check of the total order before production will begin.**

Wholesale Discounts: To receive wholesale pricing, fax in your business license or go to www.dazzlingdesignsinc.com to apply for a wholesale account. After all required information has been submitted, you will be notified your wholesale account has been activated. Wholesale price breaks are as follows:

Transfers:

1-24 pieces per design per color/size 100-499 pieces per design per color/size
25-99 pieces per design per color/size 500+ pieces per design per color/size

Pressing Fees:

	Retail	Wholesale 1-24 Pieces*	Wholesale 25-99 Pieces*	Wholesale 100+ Pieces*
Standard Items	2.25	$1.50	$1.25	$1.00
Hats (front)	2.25	$1.50	$1.25	$1.00
Hats (back)	2.63	$1.75	$1.50	$1.25
Jeans, Yoga Pants & Shorts	3.00	$2.00	$1.75	$1.50
Specialty fabrics, garments and accessories	3.75	$2.50	$2.25	$2.00

*Indicates all pieces will have the same design applied and are the same apparel style #

Standard items include (but not limited to): Basic flat cotton garments such as blank t-shirts.
Specialty Fabrics include (but not limited to): Velour, silk, fleece, and cashmere.
Specialty Garments & Accessories include (but not limited to): Jackets, structured hats, backpacks, tote bags, headbands and purses.

General Information

Freight & Taxes: All prices exclude taxes. If you are doing business in WA State, you must have a reseller's certificate on file with Dazzling Designs & Apparel Inc. If you do not have a valid WA Reseller's certificate on file sales tax will be applied to the order. All shipping/handling charges will be paid by customer and same will be reflected in invoice. All packages are subject to a $5.00 handling fee. Prices are subject to change without notice.

Lead Time: Quotes: 1-3 business days. Orders: 1-10 business days after artwork approval depending on quantities. Please call for lead time on large quantity orders.

Returns/Claims: Hotfix transfers: Returns will be accepted in the case of defective materials only. Claims must be received by our office not later than twenty (20) days after shipping accompanied with RMA# from our office. Shipments will be denied if not accompanied with Dazzling Designs & Apparel's RMA #.
Loose components: Requests for exchanges or returns must be made within 10 days of ship date. A 20% restocking fee will be charged on all returned items. Return items must be received within 20 days of the ship date. Shipping charges will not be refunded. If you are requesting an exchange, shipping charges will be billed on the replacement order.

Apparel Order Returns: Custom/Specialty apparel orders and decorated/embellished apparel orders **cannot be returned.**

Abandoned Merchandise: All apparel, ordered or drop shipped to DDA, is to be used for immediate order fulfillment. Apparel not used within 60 days will be considered "Abandoned Apparel" and will become the property of Dazzling Designs & Apparel Inc.

Indemnification: Customer warrants that they have the legal right to use the marks, symbols, or designs depicted in the artwork and shall indemnify and hold Dazzling Designs & Apparel harmless in any infringement actions as a result of reproducing the artwork.

Rush Orders: Rush service is available. A 30% surcharge of the order will be billed for "rush" orders.

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